



Return form for damaged packaging

To request the "Return Code" you must follow the following steps:

1. fill in this form - excluding the field called "Return Code" - and send it to the address info@intimatebleachingcream.com
2. Wait for the reply e-mail containing the "Return Code"
3. Write in the present form the "Return Code" just received.
4. Print and insert this form in the package together with the product (s) for which it intends to return in accordance with Article 9.2 of the Conditions of Sale.
5. Send the package, containing this form correctly completed and the product (s) object of the return, to ZHAIRON Srl, Via Aurelia 375 - 00058 Santa Marinella (RM).

YOUR DATA

Name:	
Address:	
Phone:	
E-mail:	

DATA OF YOUR ORDER

Order Number:	
Return Code*:	
Invoice number:	
Notes (optional):	

Please write in block letters and fill in all the fields

* If you do not have your "return code", request it at the e-mail address: info@intimatebleachingcream.com; this code must always be indicated when the products are returned.

EAN PRODOTTO NUMBER

**Detailed description of the defect /
non-conformity**

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Date and place / / , _____

Signature _____

IMPORTANT

ADDITIONAL NOTES

The defective product or products must be promptly returned or returned to Intimate White at the headquarters of the distributor Zhairon Srl - Via Aurelia 375, 00058 Santa Marinella (RM). The distributor will reimburse the cost of the product and the related expenses with the same payment methods used by the customer as soon as the validity of the contestation of the consumer has been verified.

1. Within 7 (seven) days of receipt of the Returned Product, this form, correctly filled out - with the exception of the "return code" field - must be sent by e-mail to: info@intimatebleachingcream.com. We will inform you by e-mail the "Return Code".

2. As soon as you have received the "Return Code" via e-mail, you must write this number in the present form, in the special space in the block, insert it in the package, close it and send it to the address:

ZHAIRON Srl, Via Aurelia 375 - 00058 Santa Marinella (RM).

or to the carrier you have appointed for the return.

In case of return of several Products, they must be returned to ZHAIRON Srl at the same time and / or with the same shipment.

It is also necessary that:

- a) each product is intact;
- b) all the labels are unaltered and still attached to each Product;
- c) each Product is returned in its original packaging, suitably protected and packaged;
- d) the return is accompanied by the form referred to in point 1, complete with "Return Code".

The distributor will then reimburse the price of the returned Product (s), excluding the cost of the first shipment, using the same payment method selected by you for the initial transaction.

We reserve the right to suspend reimbursement of the above amounts until receipt of the Products.